Cancellation Policy

Session Re-scheduling/cancellation

Little Gems Wellbeing Centre requires a minimum of seventy-two (72) hours prior notice to reschedule a session.

The full session fee will be charged if sufficient notice is not provided.

Cancelling by Little Gems Wellbeing Centre will be avoided where possible. This may mean students are not with their original appointed member of staff. If Little Gems Wellbeing Centre does have to cancel within twenty-four (24) hours of session start time, no charge will be made to client by Little Gems Wellbeing Centre.

There may be staff changes at times and a suitable replacement will be sought at the discretion of Little Gems Wellbeing Centre